

# Privacy Statement

During the processing of personal data, SunWorkation operates in accordance with the requirements of the applicable data protection legislation, like the General Data Protection Regulation. This means we:

- **Clearly specify our purposes** before we process personal data, by using this privacy statement.
- **Limit our collection of personal data** to only the personal data needed for legitimate purposes.
- **First ask for explicit permission** to process your personal data in cases where your permission is required.
- **Take appropriate security measures** to protect your personal data and demand the same from parties who process personal data on our behalf.
- **Respect** your right to access, correct, or delete your personal data held by us.

SunWorkation is the party responsible for all data processing. In this privacy statement, we will explain what kind of personal data we collect and for which purposes within our website SunWorkation. We recommend that you read it carefully. If you have any questions regarding the processing of personal data, you can find the contact details of SunWorkation at the end of this privacy statement.

## **Handling your order:**

We will use your personal data when handling your order. We may share your data with the delivery service to have your order delivered. We may also obtain information on your payment from your bank or credit card company.

For this purpose, we use your name and address details, phone number, invoice address, email address, payment details, and IP address. We do this on the basis of your consent. We store this information until your order has been completed. Certain types of personal data will be retained for a longer period with regards to the legal tax retention (the legal retention period).

## *Providing to Third Parties:*

We collaborate with other organizations that may receive your personal data. To handle your orders, we work together with:

- The hotels/villas, sports companies, and caterers we collaborate with.

## **Sending newsletters:**

We have a newsletter to inform those interested in news, tips, and information about our services. Each newsletter contains a link with which to unsubscribe from our newsletter. Your email address is added to the list of subscribers only with your explicit consent.



For this purpose, we use your name and address details, email address and IP address. We do this on the basis of your consent. We store this information for three months after you cancelled your subscription.

You may cancel your subscription to our newsletter at any time. Each newsletter contains a link to unsubscribe from our newsletter.

#### **Contact Form:**

You can use our contact form to ask questions or make any requests. For this purpose, we use your name and address details, phone number, email address, IP address, and the message you wish to send to us. We have a legitimate interest in doing this. We store this information until we are sure that you are satisfied with our response and six months thereafter. This way, we can easily access the information in case you have any follow-up questions and train our customer service to improve even more.

#### **Statistics and Profiling:**

We keep statistics on the use of our website. These statistics help us, for example, only show you information that is relevant to you. We may combine personal data to get to know more about you. We will, of course, respect your privacy at all times. If you do not want us to do these statistics, please let us know. For this purpose, we use your name and address details, email address, gender, birth date, nickname, profile picture, and IP address. We have a legitimate interest in doing this. We store this information for one year.

#### **Providing to Third Parties:**

We collaborate with other organizations that may receive your personal data. We share data with the following parties that will provide personalized advertisements based on your personal data:

- LinkedIn
- Facebook
- Instagram

Of these parties, LinkedIn, Facebook, and Instagram are established outside the EU.

#### **Promotion:**

Other than the advertisements on the website, we can inform you about new products or services:

- By email
- Via social media

You can object at all times to this promotional communication. Every email contains a cancellation link. On social media, you can block us or use the cancellation option.

#### **Location Data:**

If necessary, we may collect your location data (GPS). If that is the case, you will be asked to grant consent beforehand. This location data and other data can also be stored and processed by the provider of the navigation/mapping software, such as Google Maps, but the data could also be used



by, for example, Google or Apple itself. We have no control over their actions. We recommend that you read the applicable privacy statement of the provider in question.

#### **Providing Data to Third Parties:**

Except for the parties necessary to deliver the above-mentioned services, we do not under any circumstance provide your personal data to other companies or organizations unless we are required to do so by law (for example, when the police demand access to personal data in case of a suspected crime). Our website features social media buttons. These buttons are used by the providers of these services to collect your personal data.

#### **Statistics:**

We keep statistics on the use of our website.

#### **Cookies:**

Our website makes use of cookies. Cookies are small files in which we can store information so that you do not have to fill in that information again. We can also use them to see whether you are visiting us again. The first time you visit our website, we will show you a notification explaining our cookies and ask for your permission for the use of these cookies. You can disable the use of cookies through your browser setting, but some parts of our website may not work properly as a result of that.

#### **Google Analytics:**

We use Google Analytics to track visitors on our website and to get reports about how visitors use the website. We accepted the data processing agreement from Google. We don't allow Google to use information obtained by Analytics for other Google services, and we don't anonymize the IP addresses.

#### **Security:**

We take security measures to reduce misuse of and unauthorized access to personal data. We take responsibility for the security of your personal data. We renew our security measures to ensure the safe storage of personal data and keep track of what might go wrong.

#### **Changes to This Privacy Statement:**

We reserve the right to modify this statement. We recommend that you consult this statement on a regular basis so that you remain informed of any changes.

#### **Inspection and Modification of Your Data:**

You can always contact us if you have any questions regarding our privacy policy or wish to review, modify, or delete your personal data. You have the following rights:

- Right of access: You have the right to see what kind of personal data we processed about you.
- Right of rectification: You have the right to rectify any personal data we have processed about you if this information is (partially) wrong.
- Right to complain: You have the right to file a complaint against the processing of your personal data by us or against direct marketing.



- Right to be forgotten: You can file a request with us to remove any personal data we have processed of you.

- Right to data portability: If technically possible, you have the right to ask us to transfer your processed personal data to a third party.

- Right to restriction of processing: You can file a request with us to (temporarily) restrict the processing of your personal data.

If you exercise any of the rights mentioned above, we might ask you to identify yourself with a valid ID to confirm it is your personal data. If so, it is important that you hide your social security number and photo.

We will usually respond to your request within one month. This term can be extended if the request is proven to be complex or tied to a specific right. You will be notified about a possible extension of this term.

#### **Submitting a Complaint:**

If you think that we are not helping you in the right way, you have the right to lodge a complaint with the authority. For Portugal, this is the Comissão Nacional de Proteção de Dados (CNPD).

#### **Contact Details:**

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